

Policy: 6600599270

To Whom It May Concern:

I have had nothing but the run around I have called numerous times. I have gotten no where.

No one returns my calls. I was told by Andrew Allen (from Steck and Cooper) that I didn't pay the bill, well I never got a bill they have been sending things to the wrong address once again like they did last year.

304 Pine Lake Rd Apt B101

Collinsville IL 62234

I have never lived there and they have been told many times to change it to the correct address. SO that's why the bill wasn't paid. I don't feel like its fair to make me get reinstated and have a waiting period when none of this is my fault.

I have called and spoke to 2 people at Transamerica and so far have heard nothing back on what is going on. If I don't hear something back by Monday May 20th we will just look for different insurance this is so ridiculous. I'm tired of the run around.

Someone needs to get back with me ASAP !!

Thanks

Sandy Boatwright

618-398-6248